

	<b>REGISTER</b>	<b>PLC - 001</b>
		<b>Emisión: 3</b> 27 / 10 / 2020
	<b>Quality policy</b>	<b>Página 1 de 1</b>

The management of KHEGAL AERONÁUTICA, SL declares that compliance with the requirements (including legal and regulatory) and increased customer satisfaction constitute the goal of the daily work of the organization, promoting continuous improvement of the system's effectiveness. quality management system implemented (in accordance with the requirements and guidelines set out in the UNE-EN-ISO 9001: 2015 and UNE-EN 9100: 2018 standards).

The application of the quality management system implemented and the continuous improvement of its effectiveness are mainly based on:

01. Determination of customer needs and expectations and compliance with requirements (including legal and regulatory) to increase their degree of satisfaction.
02. Definition, monitoring and control of a system of indicators, which allows to identify areas for improvement and critical points in the company's production process.
03. Monitoring and control of the established annual objectives, informing the entire organization through appropriate communication channels.
04. Identification, determination and management of the different interrelated necessary processes as a system.
05. Monitoring the improvement of the competence of the personnel assigned to the different operating processes of the company.
06. The perfect identification and definition of the company's context as well as the interrelation with the different interested parties (clients, workers, suppliers, social and political environment, banking entities, etc.).
07. Promote awareness of customer requirements and the importance and relevance of the activities carried out by the organization's staff to boost their total commitment to achieving the organization's objectives.
08. Adopt Risk Management in daily operations.
09. Implement the necessary measures regarding safety, raw materials, products, machinery and employees.
10. Work focused on prevention supported by a system for the detection, analysis of causes and resolution of non-conformities and unsatisfactory situations.
11. Proportion and maintenance of all the necessary resources (human and material).

**The guarantee of compliance with these guidelines, together with the commitment to continually improve, ensure that we fulfill our main commitment: THE SATISFACTION OF OUR CUSTOMERS.**

Signature: OSCAR JAUREGUI LLANILLO.

In RENTERIA (GUIPUZKOA), on 10/27/2020